

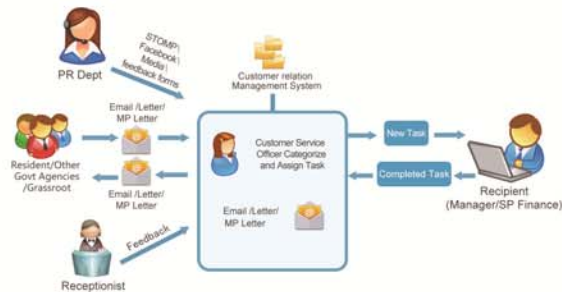


## <<< SMART ESTATE MANAGEMENT SYSTEM

SEMS is an integrated system specifically designed to support the strategic management of smart city/town, facilitating municipal services and building an infrastructure and property assets portfolio



## Community & Residents Feedback Management System



## Wireless Automated Resource Manpower Management Subsystem

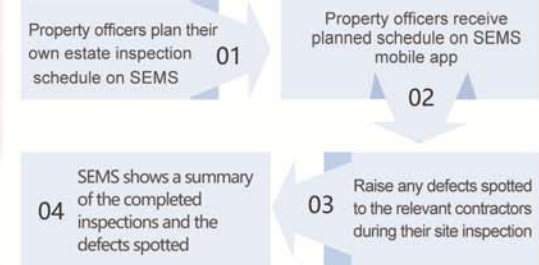
- 01 Convenient location updates on-the-go
- 02 Efficient manpower deployment
- 03 Geographic scope reporting



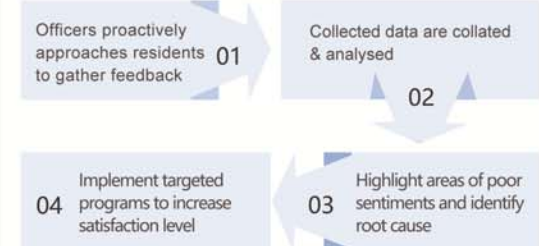
## Contractor Management Module



## Property Officer Inspection Module



## Service Ambassador Module



## Operation Command Center

- Live update of vital information
- Predictive monitoring & preventive measures
- Daily operation, monthly performance, half yearly trends analysis report

## Ad Hoc Job Module



1

### Property Officer Inspection Module

Allow property officers to plan their estate inspection schedule on SEMS

2

### Wireless Automated Resource Manpower Management Subsystem

Allow the tracking of the geographical locations of property managers and officers

3

### Contractor Management Module

Allow property officers to monitor contractors' performance in their assigned routine work

4

### Ad Hoc Job Module

Allow property officers and contractors to report any defects that they spot during their site inspection

5

### Operation Command Center

Allow the monitoring and tracking of contractors' and staff's performance in carrying out their jobs

6

### Community & Residents Feedback Management System

Allow for residents' feedback to be tracked and monitored, ensuring that all feedback are replied within the organisation's key performance indicator

7

### Service Ambassador Module

Allow property officers to take a proactive approach to gather feedback from residents and the feedback gathered will be tracked to provide resident sentiment analysis